CommCare Messaging

• Getting Started with Messaging
• Frequently Asked Questions (FAQ)
• Messaging Vocabulary
• SMS Basics
• Gateway Options for SMS Projects

Starter Applications and Tutorials

• Messaging Beginner Tutorial: This builds a basic application that sends reminder messages to pregnant women and health workers
• SMS Survey Tutorial: This adds to the beginner tutorial and sets up a two-way SMS survey to each pregnant woman
• Keywords Tutorial: This allows you to setup a basic data collection system using SMS keywords

Configuration

Registering Contacts

Register contacts for use in the system. There are a number of options for doing this:

• Registering a Mobile Worker Contact
• Registering a Case Contact
• Allow Contacts to Self Register (they can send an SMS to register themselves)
• Bulk Import Cases Using Excel
• Bulk Verification of Mobile Users

System Setup

• Setup an SMS Survey: This page describes how to setup an initial SMS survey.
• Broadcast Messaging
• Conditional Alerts
• Viewing Scheduled Messaging Events
• Setup Multiple Languages: This page describes how to support multiple languages and translate built-in text.

Data and Reports

Messaging provides a set of reports and tools to manage your project data.

• CommCare Messaging Dashboard: Summarizes important metrics for your project
• CommCare Messaging Reports: Information on reports available on CommCare HQ
• CommCare Messaging Exports: Information on exporting your messaging data outside of CommCare.

SMS Testing and Troubleshooting

• Messaging Testing and Troubleshooting
• Review Chat History
• Best Practices

Learn More

• SMS & GPRS
• Case Studies