

CommCare Messaging Exports

There are two ways of exporting Messaging data via CommCareHQ:

- Form Submissions - the record of all SMS survey data
- SMS Export - the record of all SMS messages sent and received

To view your SMS data, choose Export SMS in the Data Tab.

Also visit [CommCare Messaging Reports](#).

Data > Export SMS

EXPORT DATA

- Export Forms
- Export Cases
- Export SMS**
- Daily Saved Exports
- Excel Dashboard Integration

Form Submissions

Form submissions consist of SMS survey responses/data and are available through the standard CommCareHQ data interface. You can view these in several places:

- Submit History - shows the most recent form submissions
- Export Form Submissions to Excel - allows you to choose a specific form and export all of the submissions against that form for a particular date range

For either of these sources, if you are looking at surveys filled out by the case (as opposed to the "user") you will need to chose "Unknown Users" in the Report Filter.

You are downloading the following exports:

- Daily SMS Survey

Groups or Users

Date Range*

Filters forms by date received. The timezone for this export is Africa/Nairobi.

If you are exporting results of an SMS Survey using a form export, go to the Show Advanced Questions option in the Export set-up, and select the property Partial Submission.

If a Survey was started but not completed, the field partial_submission will show TRUE.

number	formid	started_time	completed_time	username	partial_submission
0	11111111-b2a8-44eb-bde4-25a4ae246b1d	2017-07-19 13:21:27	2017-07-19 13:21:28	mnj04	FALSE
1	22222222-1b18-4f49-ae2f-5a0509bc828d	2017-07-19 13:02:04	2017-07-19 13:02:06	vhp04	FALSE
2	33333333-8ae4-4ccd-9c62-786b8d21a1d1	2017-07-19 13:11:22	2017-07-19 13:11:23	vhp07	TRUE

SMS Export

A fast way to download the data normally found in the Message Log. Quickly set a date filter, and review it in Excel.

Has the same export format as the Message Log, but is more scalable for large projects

Click here to learn more about the [Message Log](#).

The export is available as a .zip file. It is not possible to edit the column contents.

Contact Type	Contact ID	Timestamp	User Name	Phone Number	Direction	Message	Type
Case	111111-612a-4b10-b000-bb4070b60a79	7/1/17 14:00	Test User	12021234567	O	The sun's coming out!	reminder
Case	22222222-f8f9-4235-bbfa-47e0a43a94a9	7/1/17 14:00	Test User 2	13031234567	O	You'll never leave whe	reminder
Case	33333333-52a4-4bc6-9a51-d8770d723df3	7/1/17 15:00	Test User 3	14041234567	O	Do you know what yo	reminder